

SUMMER DAY CAMPCharleston Family YMCA



2024

Dear Parent/Guardian/Custodian,

Welcome to the Charleston Family YMCA! Thank you for choosing us to care for your child. We look forward to getting to know you and your family this Summer.

To register your child for Summer Day Camp at the Charleston Family YMCA, you will need to do the following:

- 1. Complete, sign and return all forms in the enrollment packet. These forms must be completed in their entirety. No line may beleft blank, per WV Childcare Licensing regulations.
- 2. Submit a current Child Health Assessment that has been completed and signed by a physician.
- 3. Submit a current copy of your child's immunization records.
- 4. Submit a copy of your child's birth certificate.
- 5. Complete and sign the Free and Reduced Meals Application. This form is required for all families, qualifying and non-qualifying, for the YMCA to receive reimbursement for meals served and help maintain compliance with the Child and Adult Care Food Program (CACFP). If you do not wish to apply, please write your child's name on the form, sign the signature line, and write N/A across the form.
- 6. Pay a \$45 non-refundable registration fee.
- 7. Pay a \$25 deposit for each week you wish to enroll your child, \$5 for each week for families using the YMCA Scholarship program. These deposits are non-refundable and non-transferable.
- 8. If you will be receiving services from Connect, you must submit a current Connect Certificate, at time of registration, with the YMCA of Kanawha Valley listed as the provider. The \$25 deposits are not required for families receiving Connect services.

Registration will not be completed until all the above requirements have been met.

If you have any questions, please contact the Youth Development Director at your convenience.

Sincerely,

Karleigh M. Hale

Executive Director of Youth Development khale@ymcaofkv.org

CC:

Lacie M. Stover

Youth Development Director lstover(a)ymcaofkv.orq

Sierra Roupe

Youth Development Coordinator sroupe@ymcaofkv.org



CHARLESTON FAMILY YMCA SUMMER DAY CAMP ENROLLMENT PACKET

	ICIPANTS I							
Partici	pant Name_		(First)	(Middle)		(Last)		
Home	Address		(Street)	(City)		(State)	(Zip)	
	П	п						
				Birthday			nal)	
				School Attended				
Can yo	our child swir	m? 🛮 Ye	es 🛮 No Co	mments				
				BOX INDICATING WHICH CAMI				
WEEK	DATES	5 DAY	eks your child w	ill attend. A \$25 deposit is due for each week yo	DU CHECK AND WILL BE CREDITED TO YOU DESCRIPTIONS	our weekly tuition.		
WEEK	DAILES	\$165	***************************************		DESCRIPTIONS			
1	June 3-7		Welcome Week	Welcome to Summer Camp! It's time to let loos YMCA staff, schedules and rules. Guest speak suit, towel, water bottle and sunscreen daily! T relays! This summer will be jam packed with wo	ers will teach us about sun safety, There will be tons of waterplay on :	pool safety and bullying site; we will have slip' n s	y! Be sure you bring your swim-	
2	June 10-14		STEM Week	This week is all about using our brains both im ogy, art, and engineering! Our very first field tr mersed into a world of art and science!				
3	June 17-21		Wonders of the World!	There is nothing more rich than history! This w be learning about the history of their great sta will indulge in the history, culture, art, paleont	ate of West Virginia. Our field trip v	vill be to the West Virgini		
4	June 24-28		Zoo Animals	This week is for the animal lovers! We will be e range of animals including wolves, bears, owls couraged to hike and explore the wilderness a Australia!	s, and the cutest otters around! Ca	ampers will enjoy the out	doors this week and will be en-	
5	July 1–5		Harry Potter Week	The wand chooses the wizard! This week camp pier mâché sorting hats, dragon egg race, and ites at the end of the week at our Magic Show!	d games of quidditch. Campers wil			
6	July 8-12		Survivor Week	Welcome to the island! This week each group cle courses, gross food challenge (baby food), building skills! Our field trip this week will be to	, and many more! While competing	g with one another the c	ampers will learn valuable team	
7	July 15-19		Jump Around!	Get ready to Jump Around! This week is going tive effects of physical activity. There will be en The Fun in Barboursville! This indoor play area extra clothes; long sleeves, pants and socks!	ngaging games, dance and sports	On top of the on-site ga	ames we will be visiting Pump Up	
8	July 22-26		Making Waves!	Summer is all about making waves and this week we will be doing just that! Campers will be encouraged to create ideas that they think will change the world for the better. We will be discussing the challenges and triumphs of those who made waves before them and of those currently doing so. We will make literal waves on our trip to Water Ways! Here the campers will enjoy pools, a lazy river, and slides with their friends and counselors!				
9	July 29– August 2		Giving Week!	Everyone can be great because everyone can encourage our campers to do the same! This allowing the children to visit the locations of the	week campers will be collecting do	onations and delivering t	them to their assigned charity. By	
10	August 5-9		Aloha Campers!	Aloha Campers! It's time to celebrate as we sa be celebrating all of the friendships and memo	y goodbye to Summer Camp! Can ories we have made over the sum	npers will enjoy fun game mer with a Luau on Frida	es, relays, and much more! We will y!	
				Themes and activities	s subject to change			
EMER	GENCY ME	DICAL T	REATMENT	AND TRANSPORTATION AUTHORIZAT	TION to (hospital of	Echoice)		
for Em	eraency Med	dical Care	e. or to (dentis	ort my child t of choice)	for Emergenc	v Dental Care or to th	e nearest source available. l	
				ever steps necessary to obtain Emergency				
nection	n with medic	al treatm	ent and unavo	pidable accidents.				
Parent	/ Guardian S	Signature	2:		Date			
MEDIO	AL INFOR	MATION	I					

Child's Primary Physician: _____

Address:

PARENT/LEGAL	GUARDIAN INFORM	MATION Chil	ďs Name _					
Must use full legal r	name and provide ID fo	or verification						
Parent/Guardian						Relationship		
Home Address	(First)	(Middle)		.ast)				
	(Street)				(City)	(State)	(Zip)	
Primary Phone		V	lork Phone	<u> </u>		Other		
Email Address:						Date of Birth:		
Second Parent / Gu	ıardian (First)		le)		(Last)	Relationship		
Home Address								
Primary Phone	(Street)	\^	Jork Phone	1	(City)	(State) Other	(Zip)	
						Date of Birth:		
	NTACT INFORMATIO					Date of biltiff		
			- £	:11			-1-	
			_			ne parent/guardian is unavailab		
						Relationship		
Home Address	(Street)				(City)	(State)	(7:_)	
Primary Phone		W	lork Phone	·		Other	(Zip)	
Emergency Contact	: (2)					Relationship		
	(Street)				(City)	(State)	(Zip)	
Primary Phone		W	lork Phon€			Other		
matched to the regi	ed on the Pick-up Aut istration form to ensui	e authorization. If lian. Biological/c u	an individu	ıal does	not appear	your child from the YMCA. Photo on the Pick-up Authorization Li: n access to their children unlo	st below, the child wi	ll not be released until
1.					4.			
2.					5.			
3.					6.			
If so, indicate carrie	DRMATION: Is the parter or plan name ddress	·				Group		
Medication Allergie Food Allergies:	ll known. Describe rea s:							
CENERAL MERIC	AL INCORMATION	Jac/doos +ba as	icinant					
	AL INFORMATION: l ry, illness or infectious di		icipant:	□No	6. Have	a chronic / recurring illness / condi	ition? 🛮 🗓 Yes	□No
2. Ever been hospitaliz			□Yes	□No	7. Ever t	peen knocked unconscious?	□Yes	□No
3. Wear Contacts4. Have frequent heac	daches?		□Yes □Yes	□No □No		nad surgery? nad a head injury?	□Yes □Yes	□ No □ No
5. Have nose bleeds?			□Yes	□No	10. Othe	• •	□Yes	□No
If "yes" please explain:	:							

MEDICATION ADMINISTRATION Medications may be administered during summer camp by designated.	trained personnel. If your child needs medication administered during his/her stay at camp,
meeting must be scheduled with Sierra Roupe, Youth Development Coo	rdinator, PRIOR TO bringing medications to the YMCA facility to ensure proper documenta- ns. All medications, excluding life saving medications, must remain locked in the administra-
Current Medications:	
Are the above medications needed during camp hours? I Yes I No Co	mments
Parent/Guardian Signature:	Date:
	Health and Human Resources Child Care Center Licensing Regulations Title 78 Series 1, writ-protection is required for all children. Charleston Family YMCA DOES NOT provide sun-
\square I do give permission to the YMCA staff to apply sunscreen/bug spray	/lip balm to my child(ren)
I do not give permission to the YMCA staff to apply sunscreen/bug sbalm.	spray/lip balm to my child(ren). My child(ren) will apply his/her own sunscreen/bug spray/lip
Parent/Guardian Signature:	Date:
PROGRAM AGREEMENT Please initial each and sign below that your line of the procession of the processio	ou have read, understand and agree to the following statements. mises as scheduled, under the proper supervision of YMCA staff members, in an authorized ent and participate in all activities associated with the summercamp program. and everyday to ensure proper sun safety for my child. change of clothes to campeach day. of water, is not permitted at the YMCA. Children with special detary needs will need written its forms are available at the front desk. ed to toys, electronics, and money are not permitted at the YMCAwithout prior or the loss or damage of unauthorized personal belongings. or anything that may happen as a result of false or incomplete information given by a parent or safety for my child, staff, and other youth. Dam without prior notification. Contact the Youth Development desk if a later drop is needed up from field trips without prior notification. Arrangements must be made with Sierra Roupe, ge. iny kind and will not tolerate the mistreatment or abuse of youth in our programs, including triminate against anyone regardless of ability, age, cultural background, ethnicity, faith, gen
Parent/Guardian Signature	Date
PERMISSION TO PHOTOGRAPH/VIDEO FOR PROMOTION The YMCA or media outlets will, on occasion, take photographs and/or v licize and promote the YMCA activities or events. Pictures may appear o	
Select one I do or I do not give permission for my child(ren) to Charleston Family YMCA sponsored field trips for purposes of promoting	be photographed and/or video recorded with audio while at Charleston Family YMCA or g the YMCA and its activities.
Parent/Guardian Signature	Date
opment Center, are equipped with a 24-hour video surveillance system. play areas, gyms, pool, and parking lot. We may conduct video and audiareas of restrooms, showers, and dressing rooms. Our video/security carder to help promote the safety and security of people and property. B system/ security cameras are for internal purposes only. ONLY the Senifootage either at the office at the site OR live video footage may be view on campus. Video surveillance may only be supplied to authorities via surveillance may only be supplied to authorities via surveillance.	
Parent/Guardian Signature	Date

PERMISSIONS AND POLICIES

Child's Name _

SPECIAL NEEDS VERIFICATION FORM

ln accor against when su ly alter t by the p	dance with the requirements of Title III of the A any individual on the basis of disability. The YM ach modifications are necessary to afford its se he nature of its services or change the enviror arent or legal guardian.	mericans with Disabilities Act of 1990, the YMCA of Kanawha Valley will not di ICA of Kanawha Valley will make reasonable modifications in policies, practice vices and facilities to individuals with disabilities, unless the modification wo ment of the program for all participants. This form will not be considered vali	scriminate es, or procedure uld fundamenta d unless signec
tend the In accor against when su Iy alter t	dance with the requirements of Title III of the A any individual on the basis of disability. The YM ICh modifications are necessary to afford its se he nature of its services or change the enviror	ICA of Kanawha Valley will make reasonable modifications in policies, practice vices and facilities to individuals with disabilities, unless the modification wo	scriminate es, or procedure uld fundamenta
	: program.		ng unable to at-
	· ·	s prior to your child's first day in a YMCA program may result in the child beir	11
Any of t	he above items must be discussed with th	e Youth Development Director prior to your child's first day in a YMCA	program.
	hild has been diagnosed with any of the above register.	disabilities and an IEP/BMP/504 is NOT in place, a Special Needs form will b	e required befo
	IEP	Behavioral Plan Section 504 Student	Amendment Pla
Does	your child have any of the following: If yes	, please submit a copy.	
	Down Syndrome	Other:	
	Bipolar Disorder	Sensory Processing Disorder	
	Pervasive Developmental Disorder	Tourette's Syndrome	
	Attention Deficit Hyperactivity Disorder	Fragile X Syndrome	
	Severe Allergy	Obsessive Compulsive Disorder	
	Cerebral Palsy Rhett Syndrome	Asthma Asperger's Syndrome	
	Developmental Disability	Oppositional Defiance Disorder	
	D 1 . 10: 1:1:	Autism Spectrum Disorder	

Behavioral Guidelines for Out of School Time Participants

The following behavioral guidelines for our Out of School Time program will explain the expectations developed while participants are in our care. It outlines rules, rewards, and consequences for appropriate and inappropriate behaviors.

EXPECTATIONS

- Be respectful to adults and peers
- Be respectful to YMCA property and materials
- Listen carefully when others are speaking or giving directions
- Use inside voices during indoor activities
- Follow classroom rules
- Request permission before leaving the group
- Keep unapproved personal items at home
- Respect everyone's personal space. Keep hands, feet, and objects to yourself. Do not touch others.

Actions should reflect the YMCA Four Core Values:

- Participants take RESPONSIBILITY for their actions,
- Participants RESPECT themselves, each other, equipment and environment.
- HONESTY will be the basis for all relationships and interactions.
- Participants will be **CARING** in their relationships with others.

POTENTIAL REWARDS

- Verbal and nonverbal praise
- Free selection of favorite classroom activity
- Small prizes
- Group incentives

POTENTIAL CONSEQUENCES

- 1. Warning
- 2. Parent Communication (i.e. phone call home, discussion at pickup, etc.)
- 3. Sent to office
- 4. Written documentation
- 5. Suspension
- 6. Dismissal from program

BULLYING, HARASSMENT, AND ABUSE

Bullying is an ongoing and deliberate misuse of power through repeated verbal, physical, or social behavior that intends to cause physical, social, or psychological harm. Both children and adults have a right to a safe environment regardless of ability, age, cultural background, ethnicity, faith, gender, gender identity, ideology, income, national origin, race or sexual orientation. The YMCA takes these actions seriously and will not tolerate instances of bullying or harassment.

Additionally, the YMCA is committed to providing all youth with a safe environment. Our organization has zero tolerance for abuse of any kind and will not tolerate the mistreatment or abuse of youth in our programs. The YMCA will follow our extensive Child Protection Policy; therefore, at no time will any program participant touch, ask to be touched, willfully expose themselves, or otherwise participate in any sexually explicit misconduct.

Failure to comply will be grounds for immediate dismissal from our programming.

Behavioral Guidelines for Out of School Time Participants (Continued)

TRANSPORTATION AND OFF-SITE ACTIVITES

Field trips are meant to be a fun experience; however, they are a privilege, and they require many safety practices. Program participants will be expected to follow all YMCA rules and policies whether they are on or off-site and during transportation to and from activities.

Examples of Transportation Rules	Fxamn	les of	Trans	nortation	Rules
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- Seatbelt must be worn at all times--do not leave your seat
- Keep aisle clear
- Keep hands, feet, and objects to yourself
- Speak quietly with your seat neighbor
- Do not distract the driver
- Do not eat or drink on bus unless permission is given

Examples of Field Trip Rules:

- Always stay with your designated group and counselor
- Respect for your counselors and peers
- Respect the field trip staff and location—do not damage or litter on property.
- Keep hands, feet, and objects to yourself
- Follow directions
- Speak quietly

Please go over this plan with your son or daughter, sign the sheet, and return the form.	
If you have any questions or concerns, please feel free to contact our School Age Coordinator, Amanda Jon	es, at (304) 776-3323.
Thank you.	
l have read the Behavioral Guidelines for Out of School Time Participants and discussed it with my child,	(Print Child's Name)

Parent/Guardian Signature: ______ Date: _____

YMCA of Kanawha Valley Youth Development Financial Agreement

REGISTRATION

- A valid credit card or banking information must be provided at the time of enrollment. This information will be securely stored on the account and used for tuition purposes only. Credit cards and banking information will not be shared with any other parties.
- A \$45 registration fee, per child, is due at time of registration or when registering for a new program. The registration fee does not apply to weekly tuition.
- Summer Day Camp and Funshine Camp A \$25 deposit on every week of camp selected is due at the time of registration, \$5 per week for families on the YMCA Scholarship program. Families receiving subsidy are exempt from this policy. Your child's registration will be discontinued from future weeks if your child does not attend for two (2) or more consecutive weeks, without notification.
- All registration fees and deposits are non-refundable and non-transferable.
- A service fee of \$30 will be charged on all returned checks and returned bank drafts.

PRIVATE PAY TUITION

- Weekly tuition will not be waived for any reason. Extenuating circumstances may be discussed with the Director.
- Weekly tuition is due in full regardless of the number of days your child attends. This reserves you child's place in our program.
- Refunds or adjustments will not be given for missed days.
- Credits will only be given for closures if the center is closed for three (3) or more days in a one (1) week period. Closures include, but are not limited to, major holidays, communicable disease outbreaks, severe weather, power outages, water outages, etc.
- Early Learning Programs (Nursery-Preschool)
 - Weekly tuition is due in full each Tuesday for the following week of care.
 - A fee of \$10 per week will be charged if tuition is not paid by Tuesday at 6:00 p.m.
 - Families registered in an Early Learning Program receive two (2) weeks' vacation per calendar year. Please see Billing Coordinator to request vacation time.
- Out of School Time and Pre-K Extended Care Programs
 - Weekly tuition is due in full each Tuesday for the following week of care.
 - A fee of \$10 per week will be charged if tuition is not paid by Tuesday at 6:00 p.m.
- Your child's registration may be discontinued if your account becomes past due.

SUBSIDIZED TUITION (Connect, Link, etc.)

- Parent/Guardians receiving subsidy are billed the second week of the month for the prior month of childcare services.
- Tuition is due by the 17th of each month. A fee of \$10 per week will be charged if tuition is not paid by the 17th day of the month.
- Failure to pay by the last day of the month will result in dismissal from the subsidy program.
- If a child attends child care outside of the contracted subsidized hours, parent/guardians will be billed for the difference at the private pay tuition rate.
- Parent/Guardians of subsidized children are responsible for the payment of tuition in the event they become ineligible to receive child care subsidy.
- Children receiving subsidy must attend 13 or more full days per month. If child attends less than the necessary number of full days, there is a risk of the child's registration being discontinued. Full days are defined as four (4) or more hours per day.
- Your child's registration will be discontinued if your child does not attend for two (2) or more consecutive weeks, without notification.

WITHDRAWALS

- Two (2) prior weeks' notice, or two (2) weeks tuition is payable upon a child's withdrawal from the program.
- The two (2) weeks' prior notice is to be in written form and must be received by the Director or Billing Coordinator.
- Parents are responsible for removal of all personal items within ten (10) days of withdrawal. After ten (10) days, items will be donated to a local charity.

PAST DUE BALANCES

Past due balances will be automatically deducted on 25th of each month, using the credit card or banking information on the account.

LATE PICK-UPS

- A fee of \$1 per minute past closure will be applied to your weekly tuition and will be due by the next billing period.
- Your child's registration may be discontinued for consistent late pickups.

By signing this agreement, I acknowledge I have read and agree to the financial above policy.	
Child's Name	Date
Parent/Guardian's Name	Parent/Guardian's Signature

Free and Reduced-Price Household Application for 2023-2024 – West Virginia Dept. of Education

USE BLACK OR DARK BLUE INK, PRINT NEATLY, COMPLETE ONE APPLCIATION PER HOUSEHOLD Names of <u>ALL</u> Children in School, Center, or Camp Mark if Date of Birth MM/DD/YY Foster School, Center, or Camp First Name Grade 2. SNAP/TANF NUMBER SNAP TANE If any member of your household receives SNAP or TANF, indicate which program and provide the 10-digit case # П (If any, SKIP TO PART 5) 3. HOMELESS, MIGRANT, RUNAWAY Homeless Migrant Runaway If the child you are applying for is homeless, migrant, or runaway, check the appropriate box and call your county contact at _ 4. HOUSEHOLD MEMBERS AND GROSS INCOME FROM LAST MONTH List each person in the household. For each person who receives income, write the amount received and fill in how often it is received Monthly Earnings Monthly Welfare, Other Monthly Check if Name (Last, First) from Work Child Support, List everyone in the Household. na, Retiren Income no (Before Deductions) Attach a separate sheet if needed. Alimony Income Social Security \$ S \$ S \$ S S \$ \$ S S \$ \$ \$ \$ \$ \$ S S \$ \$ S S \$ Total Number of Persons in Household Total Monthly Income Before Deductions \$ Signature and Social Security Number (Adult must sign.) An adult household member must sign the application. If Part 4 is completed, the adult signing the form must also list the last 4 digits of his or her Social Security Number or mark the "I do not have a Social Security Number" box. (See Privacy Act Statement on the back of this page) I certify (promise) that all information on this application is true and that all income is reported. I understand that the school system may get federal funds based on the information I give. I understand that school officials may verify (check) the information. I understand that if I purposely give false information, my child(ren) may lose meal benefits, and I may be Today's Date Last 4 Digits of Social Security Number prosecuted. I do not have a Social Security Number Signature Printed Name Home Phone Number Work Phone Number Mailing Address ZIP Code City State Children's Race and Ethnicity - (You do not have to complete this part to receive free and reduced price meals.) Mark one or more racial identities from this group: American Indian or Alaska Native Black or African American Native Hawaiian or Other Pacific Islander And mark one ethnic identity from this group: Hispanic or Latino Not Hispanic or Latino Other Benefits - (You do not have to complete this part to receive free and reduced price meals.) Yes, school officials may use the information provided on this application to determine my child(ren)'s eligibility for free textbooks, workbooks, and other school supplies. Do not fill out this part. This is for sponsor's use only. Annual Income Conversion: Weekly X 52, Every 2 Weeks X 26, Twice A Month X 24, Monthly X 12 Categorically Eligibility: -OF- Income Eligibility: -Free Meals Reduced Meals Denied: Reason: Signature/Stamp of Approving Official _ _____Date Approved ______ Date Withdrawn Verification: Confirming Official's Signature Date

"Continue on Back" FY2024 WVDE-ADM-121

Date

Follow-up Official's Signature ___

Free and Reduced-Price Household Application for 2023-2024 – West Virginia Dept. of Education USE BLACK OR DARK BLUE INK, PRINT NEATLY, COMPLETE ONE APPLICATION PER HOUSEHOLD

8: Free and Low-Cost Health Care

If your children get free or reduced price school meals, they may also be able to get free or low-cost insurance through Medicaid or the West Virginia Children's Health Insurance Program (WVCHIP). Children with health insurance are more likely to get regular health care and are less likely to miss school because of sickness.

If you would like information about WVCHIP or Medicaid, please call toll-free anytime at 1-877-982-2447 or visit www.chip.wv.gov You may also apply online at www.wvinroads.org.

Your children may qualify for free or reduced price meals if your household income does not exceed the limits on this chart.

FEDERAL INCOME CHART For School Year July 1, 2023 – June 30, 2024								
Household size	Yearly	Monthly	Twice Per Month	Every Two Weeks	Weekly			
1	\$26,973	\$2,248	1,124	1,038	519			
2	36,482	3,041	1,521	1,404	702			
3	45,991	3,833	1,917	1,769	885			
4	55,500	4,625	2,313	2,135	1,068			
5	65,009	5,418	2,709	2,501	1,251			
6	74,518	6,210	3,105	2,867	1,434			
7	84,027	7,003	3,502	3,232	1,616			
8	93,536	7,795	3,898	3,598	1,799			
Each additional person:	9,509	793	397	366	183			

Privacy Act Statement: This explains how we will use the information you give us.

The Richard B. Russell National School Lunch Act requires the information on this application. You do not have to give the information, but if you do not, we cannot approve your child for free or reduced price meals. You must include the last four digits of the social security number of the adult household member who signs the application. The last four digits of the social security number is not required when you apply on behalf of a foster child or you list a Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) Program or Food Distribution Program on Indian Reservations (FDPIR) case number or other FDPIR identifier for your child or when you indicate that the adult household member signing the application does not have a social security number. We will use your information to determine if your child is eligible for free or reduced price meals, and for administration and enforcement of the lunch and breakfast programs. We MAY share your eligibility information with education, health, and nutrition programs to help them evaluate, fund, or determine benefits for their programs, auditors for program reviews, and law enforcement officials to help them look into violations of program rules.

Non-discrimination Statement:

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

mail:

U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410; or
fax:

- (833) 256-1665 or (202) 690-7442; or
- email:

program.intake@usda.gov

This institution is an equal opportunity provider.