

# YMCA of Kanawha Valley

# MEMBERSHIP AGREEMENT



## PAYMENT

- Membership drafts occur on the 1st of each month.
- Draft payment plans are continuous memberships and will continue until the YMCA is notified in person or in writing at least 31 days prior to the next draft.
- Membership payments will not be credited or refunded for non-usage.
- Membership rates are subject to change, and we will attempt to notify you at least 30 days in advance of your membership rate changing.
- I will notify the YMCA of any changes to my account/credit card at least 5 days before the draft date.
- I understand that, should any transfer be returned by my bank or credit card company for any reason, I am responsible for that payment, plus a \$30 service fee assessed by the YMCA. This is in addition to any service fees assessed by my bank. I also understand that I/my household will be denied access to the facility until the balance is paid in full. The membership will be terminated if the full balance is not paid within 2 weeks from the original draft date.
- Members and non-members must have a debit card, credit card, or bank account on file to pay for programs/activities. Members can pay in advance or with cash; however, no billing will be allowed unless a card is on file.
- Payment for any classes is required at the time of registration.
- Annual memberships are non-transferable and non-refundable.

## NATIONWIDE MEMBERSHIP

- By participating in the Nationwide Membership Program, I agree to release the National Council of Young Men's Christian Association of the United States of America, and its independent and autonomous member associations in the United States and Puerto Rico, from claims of negligence for bodily injury or death in connection with the use of YMCA facilities, and from any liability for other claims, including loss of property, to the fullest extent of the law.

## REGISTERED SEX OFFENDER WAIVER

- The YMCA conducts regular sex offender screenings on all members, participants, and guests. If a sex offender match occurs, the YMCA reserves the right to cancel membership, end program participation, and remove visitation access.

## CODE OF CONDUCT

- I, as the billing member, on behalf of myself and all those on my membership account, agree to abide by the YMCA Code of Conduct.

## CANCELLATION

- At least 31-day notice must be given for cancellation.
- Membership fees are non-refundable and non-transferable.
- One final draft will be applied after cancellation is submitted.

# **YMCA of Kanawha Valley Member, Non-Member, and Guest CODE OF CONDUCT & POLICIES**



The YMCA is committed to providing a safe and welcoming environment for all. To promote safety and comfort, the YMCA asks all persons to act appropriately at all times when in our facilities, on our property, or participating in our programs.

We expect everyone using the YMCA to act maturely, to behave responsibly, and to respect the rights and dignity of others. The actions listed below, which are not intended to be an all-inclusive list of behaviors, are considered inappropriate and are prohibited in our facilities or programs:

- Using or possessing alcohol or illegal drugs on YMCA property, in YMCA vehicles or facilities, or at YMCA sponsored programs
- The use of tobacco or tobacco-like products, including e-cigarettes, are not permitted in or outside YMCA facilities or programs, or on YMCA property or program sites. YMCA facilities, grounds, and vehicles are all tobacco-free environments.
- Carrying or concealing a weapon or any device or object that may be used as a weapon
- Harassment or intimidation by words, gestures, body language, or any type of menacing behavior
- Physical contact with another person in an angry, aggressive, or threatening way
- Verbally abusive behavior, including profanity, angry language, swearing, name-calling, or shouting
- Sexually explicit conversation or behavior; any sexual contact with another person
- Any demonstration of sexual activity or sexual contact with another person.
- Inappropriate or revealing attire(see attached Dress Code Policy)
- Theft or behavior that results in the destruction or loss of property
- Loitering within facilities or on the grounds of the YMCA after being requested to depart the YMCA's property
- Cell phone or photographic/video equipment use of any kind – organizing playlists, music, texting, camera functions, video recording – is not permitted in the locker rooms at any time.
- Use of social networking websites in a manner that is contrary to the YMCA's mission, is detrimental to the community, or is in violation of the code of conduct.
- Outside personal trainers or program instructors are not allowed to use the YMCA facilities for trainings and/or practices.

Members are required to scan their membership card upon entrance to the facility. Your membership card is non-transferable. Members sharing cards with others may have their membership terminated.

All members are required to have their photo taken. The photo will only be used in the YMCA's internal system.

Guests must be accompanied by the host member and are required to present photo identification. All guests are required to check in at the front desk. Guest under the age of 13 must be accompany by a custodial parent or custodial guardian.

All Nationwide Members or non-member guests (age 18 and older) must provide a driver's license or other government-issued photo ID each time they enter the Charleston Family YMCA facility. All guests will also be required to register in our software system and have their picture taken and saved to their non-member account.

Visiting members from YMCAs outside the YMCA of Kanawha Valley are not eligible for YMCA of Kanawha Valley membership benefits or program pricing.

# YMCA of Kanawha Valley

## Member, Non-Member, and Guest

# CODE OF CONDUCT & POLICIES



(continued)

In addition, the YMCA reserves the right to deny access or membership to any person who has been accused or convicted of any crime involving sexual abuse, is or has been a registered sex offender or is currently under the influence of illegal or dangerous drugs or chemicals, narcotics, or intoxicating beverages.

Anyone who feels that this Code of Conduct is being violated should immediately report the behavior to a staff person on duty.

Suspension or termination of YMCA membership may result from a violation of this Code of Conduct. While an incident is being investigated, the membership of the person(s) accused of violating this Code of Conduct may be temporarily suspended pending a final decision.

To create and maintain a space that embodies our core values, the YMCA is serious about being clear regarding activities that are not allowed. If you or your invited guests violate this code of conduct, consequences can include termination of membership or program privileges. The YMCA reserves the right to make situational decisions based on its mission and values.

### Video Surveillance Policy:

To ensure the safety and security of all those in our facilities, as well as the security of our sites, the Charleston Family YMCA and the Cross Lanes YMCA Child Development Center, are equipped with a 24-hour video surveillance system. Security cameras have been installed in our classrooms, hallways, outdoor play area, indoor play areas, gyms, pool, and parking lot. We may conduct video and audio surveillance of any portion of our premises at any time, the only exception being private areas of restrooms, showers, and dressing rooms. Our video/security cameras have been positioned in appropriate places around our facilities and are used in order to help promote the safety and security of people and property. Because we respect the privacy of all those in our facilities, our 24-hour video surveillance system/ security cameras are for internal purposes only. ONLY the Senior Management Team and Facilities Director are allowed to view our security cameras/ video footage either at the office at the site OR live video footage may be viewed remotely by the Facilities Director or Senior Management at a different location when not on campus. Video surveillance may only be supplied to authorities via subpoena in compliance with a potential investigation

### Privacy Policy:

Your privacy is critically important to us. At the YMCA of Kanawha Valley we have a few fundamental principles:

- We don't ask you for personal information unless we truly need it.
- We don't sell or share your personal information with anyone.
- We don't store personal information on our website.

This policy applies to the personal information that you provide to The Y, either through our websites and mobile applications or in person at a YMCA branch or program site.

The Y be required to disclose Personal Information to the authorities, law enforcement agencies, government agencies or legal entities. We may disclose Personal Information by law, litigation or as a matter of national security

# YMCA of Kanawha Valley

## Member, Non-Member, and Guest

# CODE OF CONDUCT & POLICIES



(continued)

### AGE REQUIREMENTS FOR FACILITY USAGE

#### Ages 9 & Under

- **Building:** Must always be accompanied by a parent/guardian while at the YMCA.
- **Health & Fitness Center:** Not allowed at any time.
- **Pool:** A parent/guardian must accompany the minor in the pool unless they are able to pass an appropriate swim test. If they pass the swim test, a parent must remain in the pool area.
- **Fitness Classes:** Not allowed unless it is a class specifically for children or families.
- **Basketball Courts:** A parent/guardian must accompany the minor

#### Ages 10-12

- **Building:** A parent/guardian must always remain in the building but does not have to accompany the child but parent/guardian supervision is required in certain areas. Access to some areas is limited.
- **Health & Fitness Center:** Not allowed at any time unless they are accompanied by a parent/guardian while working out.
- **Pool:** A parent/guardian must accompany the minor in the pool unless they are able to pass an appropriate swim test. If they pass the swim test, a parent must remain in the building.
- **Fitness Classes:** May attend class if parent/guardian is present.
- **Basketball Courts:** A parent/guardian must accompany/supervise the minor

#### Ages 13+

- **Building:** May access all areas of the YMCA.
- **Health & Fitness Center:** May access the Health & Fitness Center to work out without a parent/guardian.
- **Pool:** May swim without a parent/guardian.
- **Fitness Classes:** May attend any fitness class without a parent/guardian.

# YMCA of Kanawha Valley Member, Non-Member, and Guest DRESS CODE POLICY



In an effort to create a welcoming and inclusive environment, the YMCA of Kanawha Valley dress code policy will be strictly enforced. Proper exercise attire is required and should cover the body appropriately.

## PROPER WORKOUT ATTIRE

The infographic features a central silhouette of a person, split vertically. The left side is marked with a green checkmark and labeled 'WHAT TO WEAR'. The person on the left is wearing a teal tank top and black shorts. The right side is marked with a red 'X' and labeled 'WHAT NOT TO WEAR'. The person on the right is wearing a white tank top and black shorts that are sagging, with a red 'SAG' sign over the waistband. A red 'X' is also placed over the person's midriff.

WHAT TO WEAR	WHAT NOT TO WEAR
<p>✓ <b>TOPS</b></p> <ul style="list-style-type: none"><li>• T-shirts or tank tops</li><li>• Underclothing (workout gear with built-in under-cloths are ok)</li><li>• When standing, tops must meet top of shorts (minimum)</li></ul>	<p>✗ <b>TOPS</b></p> <ul style="list-style-type: none"><li>• Clothing with rivets</li><li>• Exposed midriff</li><li>• Exposed chest</li><li>• Inappropriate or offensive language on clothing</li></ul>
<p>✓ <b>BOTTOMS</b></p> <ul style="list-style-type: none"><li>• Shorts with full coverage of the buttocks</li><li>• Shorts with a minimum inseam of 3 inches</li><li>• Leggings</li><li>• Sweatpants or athletic pants</li></ul>	<p>✗ <b>BOTTOMS</b></p> <ul style="list-style-type: none"><li>• Saggy pants</li><li>• Jeans</li><li>• Cargo pants</li><li>• Pants with belts, zippers, or metal rivets</li><li>• Exposed gluteus muscles or exposed undergarments</li></ul>
<p>✓ <b>FOOTWEAR</b></p> <ul style="list-style-type: none"><li>• Athletic shoes</li><li>• Tennis shoes</li><li>• Running shoes</li><li>• Basketball shoes</li><li>• Cross-training shoes</li><li>• Minimalists/five-finger shoes</li></ul>	<p>✗ <b>FOOTWEAR</b></p> <ul style="list-style-type: none"><li>• Bare feet</li><li>• Flip flops</li><li>• Sandals</li><li>• Open-toed shoes</li><li>• Crocs/clogs</li><li>• Boots on the cardio equipment</li></ul>
<p>✓ <b>OTHER</b></p> <ul style="list-style-type: none"><li>• Proper hygiene</li><li>• Limited use of perfume/cologne</li></ul>	<p>✗ <b>OTHER</b></p> <ul style="list-style-type: none"><li>• Heavy perfume or cologne</li><li>• Body odor</li><li>• Plastic/rubber suits</li></ul>

the **CHARLESTON FAMILY YMCA**

A QR code located in the bottom right corner of the infographic.

# PROPER WORKOUT ATTIRE



**WHAT TO WEAR**

- ✓ **TOPS**
  - T-shirts or tank tops
  - Underclothing (workout gear with built-in under-cloths are ok)
  - When standing, tops must meet top of shorts (minimum)
- ✓ **BOTTOMS**
  - Shorts with full coverage of the buttocks
  - Shorts with a minimum inseam of 3 inches
  - Leggings
  - Sweatpants or athletic pants
- ✓ **FOOTWEAR**
  - Athletic shoes
  - Tennis shoes
  - Running shoes
  - Basketball shoes
  - Cross-training shoes
  - Minimalists/five-finger shoes
- ✓ **OTHER**
  - Proper hygiene
  - Limited use of perfume/cologne

**WHAT NOT TO WEAR**

- ✗ **TOPS**
  - Clothing with rivets
  - Only sports bra
  - Exposed midriff
  - Exposed chest
  - Inappropriate or offensive language on clothing
- ✗ **BOTTOMS**
  - Saggy pants
  - Jeans
  - Cargo pants
  - Pants with belts, zippers, or metal rivets
  - Exposed gluteus muscles or exposed undergarments
- ✗ **FOOTWEAR**
  - Bare feet
  - Flip flops
  - Sandals
  - Open-toed shoes
  - Crocs/clogs
  - Boots on the cardio equipment
- ✗ **OTHER**
  - Heavy perfume or cologne
  - Body odor
  - Plastic/rubber suits

the  **CHARLESTON FAMILY YMCA**



**Suspension or termination of YMCA membership may result from a violation of this policy.**

**Anyone who feels that this policy is being violated should immediately report the behavior to a staff person on duty.**

# SWIM ATTIRE GUIDELINES

The YMCA of Kanawha Valley is a place where all people of all walks of life can learn to swim, wearing a spectrum of colors, fabrics, and accessories. Below are pool guidelines to keep all swimmers safe and keep our pools healthy.

Examples of appropriate swim attire:



**Swimwear must be clean and designed for pool use.**

- **The YMCA does not allow swimmers of any age to enter the pool in street cloths.**
- **Swimmers must bring a change of cloths specifically designated for the pool use.**
- **Swimsuits must not be transparent.**

**All swimmers must take a shower before entering the water.**

- **Taking a cleansing shower before entering the pool helps to keep dirt and germs out of the water.**
- **Hair products and skincare products such as lotions, cologne, and makeup will cause chemical imbalances in the pool.**